



Terms and Conditions

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1. About Us

These Terms and Conditions apply to the use of this website and to all services provided by Rosbo Roofing (“we”, “us”, “our”).

Rosbo Roofing undertakes roofing and associated property works for domestic, commercial, and heritage properties. By accessing our website, requesting a quotation, or instructing us to carry out work, you agree to be bound by these Terms and Conditions.

2. Scope of Services

Rosbo Roofing provides professional roofing and associated property services across domestic, commercial, and heritage sectors.

All work is undertaken based on information available at the time of inspection and quotation. Due to the nature of roofing and building works, certain defects or issues may not be identifiable until work has commenced or materials have been removed. Where this occurs, we will inform the client as soon as reasonably practicable.

Any descriptions, images, or examples of work shown on this website are provided for general information only and do not form part of a contractual agreement.

3. Quotations and Estimates

All quotations are provided subject to site inspection unless stated otherwise and are valid for 30 days from the date of issue.

Quotations are based on visible and accessible areas only. We cannot be held responsible for defects, deterioration, or structural issues that were not reasonably identifiable at the time of inspection.

Rosbo LTD T/A Rosbo Roofing, Carpentry & Skylights

4 Western Road

Bletchley

MK22PT

Company Registration: 13058965

www.rosboroofting.com

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Should additional works become necessary due to unforeseen conditions, these will be discussed with the client and agreed prior to continuation wherever reasonably possible. Any variations may result in additional charges.



4. Deposits and Payment Terms

A deposit may be required prior to the commencement of works. The amount and payment terms will be agreed in advance and confirmed in writing.

Deposits may be used to secure labour, materials, and scheduling. Final payment is due upon completion of the agreed works unless otherwise stated in writing.

Failure to make payment in accordance with agreed terms may result in suspension of works, delays, or recovery action.

5. 14-Day Cooling-Off Period

Where a contract is agreed off-premises, including at the client's property, by telephone, email, or via this website, the client has the right to cancel the contract within 14 days under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

The cooling-off period begins the day after the contract is agreed.

Commencement of Work During the Cooling-Off Period

In the roofing industry, clients may request works to begin urgently to prevent further damage or risk to property.

Where the client expressly requests that work begins within the 14-day cooling-off period, they acknowledge and agree that:

- The right to cancel still exists during the 14-day period; however
- The client will be liable for the cost of any work carried out, materials supplied or ordered, and reasonable expenses incurred up to the point of cancellation

Where works are completed in full within the cooling-off period at the client's request, the right to cancel no longer applies.

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6. Workmanship and Standards

Rosbo Roofing will carry out all works with reasonable skill and care, in accordance with recognised industry standards and good building practice.

All works are subject to the condition of existing structures, materials, and site conditions. We cannot guarantee that older or heritage structures will meet modern standards unless full replacement or upgrading is expressly agreed.

Delays may occur due to weather conditions, access issues, or factors beyond our control.

7. Materials

Materials supplied will be appropriate for their intended purpose unless otherwise agreed in writing.

Where manufacturer warranties apply, these are subject to the manufacturer's terms and conditions. Rosbo Roofing is not responsible for decisions made by third-party suppliers regarding warranty claims.

8. Guarantees

Any workmanship guarantees offered by Rosbo Roofing will be confirmed in writing and apply only to the specific work carried out by us.

Guarantees do not cover:

- Fair wear and tear
- Damage caused by extreme weather events
- Failure of pre-existing materials or structures
- Alterations or repairs carried out by third parties
- Lack of ongoing maintenance

9. Client Responsibilities

The client is responsible for ensuring:

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- Safe and reasonable access to the property and work areas
- That the site is free from hazards where reasonably possible
- That any known issues or restrictions are disclosed prior to works commencing

Rosbo Roofing will not be liable for delays, damage, or additional costs arising from restricted access, unsafe conditions, or undisclosed information.

10. Cancellations After Work Has Commenced

If the client cancels works after commencement, they will be liable for:

- All work completed to date
- Materials supplied or ordered
- Any reasonable costs incurred

Deposits may be retained in part or in full depending on the stage of the works.

11. Complaints

Rosbo Roofing operates a formal complaints procedure. Any concerns should be raised as soon as possible to allow investigation and resolution.

Full details are available in our Complaints Procedure.

12. Limitation of Liability

To the fullest extent permitted by law:

- Rosbo Roofing shall not be liable for indirect or consequential losses
- Liability is limited to the value of the works carried out
- Nothing in these Terms limits liability for death or personal injury caused by negligence

13. Website Use

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The content of this website is provided for general information only. While we take reasonable care to ensure accuracy, we make no guarantees regarding completeness or suitability.

Content may be amended or removed without notice. Unauthorised use of this website may give rise to a claim for damages.

14. Intellectual Property

All content on this website, including text, images, branding, and logos, remains the property of Rosbo Roofing unless otherwise stated and may not be reproduced without prior written permission.

15. Privacy and Data Protection

Personal data is processed in accordance with applicable UK data protection legislation. Please refer to our Privacy Policy for further information.

16. Governing Law

These Terms and Conditions are governed by the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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